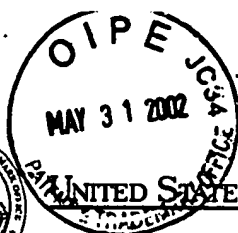


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UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/082,386	02/25/2002	Daniel N. Duncan	066416.0126

CONFIRMATION NO. 5849

## FORMALITIES LETTER



\*OC000000007713888\*

Robert W. Holland  
Suite 600  
2001 Ross Avenue  
Dallas, TX 75201-2980

Date Mailed: 03/26/2002

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 65.

*A copy of this notice MUST be returned with the reply.*

Customer Service Center

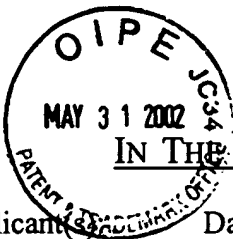
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

06/03/2002 TBESHAH1 00000094 10082386

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Daniel N. Duncan, Alexander N. Svoronos, Thomas J. Miller  
Assignee: Austin Logistics Incorporated  
Title: Method and System for Self-Service Scheduling on Inbound Inquiries  
Serial No.: 10/082,386 Filing Date: February 25, 2002  
Examiner: Unknown Group Art Unit: 2642  
Docket No.: 066416.0126

Austin, Texas  
May 13, 2002

BOX MISSING PARTS  
COMMISSIONER FOR PATENTS  
Washington, D.C. 20231

**RESPONSE TO NOTICE TO FILE MISSING PARTS OF  
NON PROVISIONAL APPLICATION - FILING DATE GRANTED**

Dear Sir:

In response to the Notice to File Missing Parts of Non Provisional Application - Filing Date Granted, dated March 26, 2002, the following documents are enclosed to complete the filing of the above-identified patent application:

1. Declaration for Patent Application and Power of Attorney in compliance with 37 C.F.R. 1.27;
2. Copy of Notice to File Missing Parts of Nonprovisional Application; and
3. Check in the amount of \$65.00.


It is hereby respectfully submitted that the enclosed documents complete the filing of the above patent application. Please telephone the undersigned at (512) 338-9100, if there are any questions. This form is being submitted in duplicate.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231, on May 13, 2002.

  
Attorney for Applicant(s)

13 May 2002  
Date of Signature

Respectfully submitted,

  
Robert W. Holland  
Attorney for Applicant(s)  
Reg. No. 40,020